ProcurePublic

User Guide

Commercial and District Heating Framework 2025

ProcurePublic

Welcome to Procure Public

We empower public sector organisations to procure responsibly and efficiently.

With over 90 frameworks, we bring together an extensive network of 200 trusted, pre-qualified partners to make procurement easy.

We have a highly-experienced team of asset managers and an excellent reputation for delivering sustainable procurement partnerships to a wide range of sectors; from charities and local authorities, to housing associations and emergency services.

Working with us brings the peace of mind that comes with using one of the largest, most trusted framework providers in the UK.

Our agreements are easy to use, fully compliant and significantly reduce the time and resource it takes to find the supplier you need.

We do the hard work for you, so you can focus on what matters.

Procurement can be a daunting, lengthy and resource-intensive process and it is particularly important for public sector organisations to be able to procure efficiently and responsibly.

Behind our work sits a passion and determination to empower public sector organisations to focus on their core work by making procurement easy.

Supported by our highly-experienced team, our 90 frameworks offer a network of nearly 200 trusted partners, removing the need for long-winded, wasteful procurement processes.

We're backed by Aster Group, which gives us a powerful combination of economies of scale and social purpose.

ProcurePublic

Commercial and District Heating Framework 2025

Reference: 2025/S 000-000521

Framework Summary

Our framework provides public sector clients with access to expert contractors specialising in commercial-scale and district heating systems, offering efficient and sustainable heating solutions for larger estates, public buildings, and residential blocks.

Services Include:

- Design, installation, and commissioning of commercial and district heating systems
- Ongoing maintenance and monitoring to ensure optimal system performance
- System upgrades and retrofits to meet environmental and energy efficiency standards
- Emergency support and repair services
- Full compliance with UK standards
- Supplier Information

Framework Appointees (Top 3)

1. Thermoserv Limited
2. Sureserve Compliance South Limited
3. Smith and Byford Limited

Key Facts

Contract Notice:	2024/S 000-037259
Award Notice:	2025/S 000-000521
Valid until:	5th January 2029
Capacity:	£90,000,000.00
Nuts Code:	UK
Access Fee:	Nil

Common Procurement Vocabulary Code*

9323000 : District heating
09324000 : Long-distance heating
39715000 : Water heaters and heating for buildings, plumbing equipment
39715210 : Central-heating equipment
42515000 : District heating boiler
45232140 : District-heating mains construction work

*Additional codes can be found on the website

Award Criteria*

Quality 60% | Cost 40%

*A 10+/- deviation for mini tenders is permitted

How to use this Framework

There are two ways to use the framework; mini-competition or direct selection.

Direct Selection

Regulation 33 | Framework clause 5.2.1

With the direct selection method, you may select the appointee ranked number 1, or any appointee through one of the following criteria:

- An existing relationship with an appointee
- Where the call off has substantial similarities to a previous project the appointee was involved with.
- For reasons of urgency it is not reasonably practicable to award the call off contract by way of a mini-competition.
- Capability criteria determining that only one framework appointee is capable of carrying out the call off contract.

Mini Competition

Regulation 33 | Framework clause 5.3

The mini-competition method lets you expand beyond the framework's original specification to meet your specific requirements. All the contractors on the relevant lot are invited to tender (where capable). This process typically takes 2-4 weeks.

Next Steps

Contact us or alternatively follow the steps below to call off through our website. The ProcurePublic procurement team will be happy to help answer any further questions or assist with the mini-competition if required.

support@procurepublic.co.uk or on 0333 050 3192

ProcurePublic utilises the latest digital technology to simplify the call off process to 4-steps, allowing you access to our framework within minutes. To view these documents please visit the framework page and scroll towards the bottom. The programme works on devices with a wide screen.

1 Confidentiality Agreement

Clients will need to complete the fields prompted within the form, to obtain the password for Steps 2, 3.

2 Specification

Step 2 contains the framework specification and is password protected. (Please complete step 1 to receive the password).

3 Cost Model / Bid Submission

Step 3 contains the bid submission of the direct selection call off framework appointee. (Please complete step 1 to receive the password).

4 Joining Agreement

This form contains the joining agreement allowing the client access to our framework. Clients are at liberty to choose the standard terms and conditions as found in Step 4 or their own. For audit purposes ProcurePublic will need to retain a copy of the form in order for the contract to be effective.

Framework Benefits

There are a number of potential benefits that can be achieved from using this framework, namely:

- Economies of Scale
- Fully compliant with the Public Contracts Regulations 2015 - saving you valuable time and resources with greatly reduced procurement timescales.
- There is no need to advertise the requirements, and there are no minimum time periods within the process to which you must adhere.
- Simple Tendering Process - Mini competition can be drawn up specifically to client needs.
- Both Direct Selection or Mini Competition procedures are available to ensure that projects can get underway quickly and efficiently.
- Fully approved supplier network - assessed for their operational, financial, technical, professional conformance and capabilities.
- Pre-agreed terms and conditions are embedded into the Framework agreement.
- Established relationship with a selection of suppliers delivers improved service and responsiveness.
- Dedicated central point of contact.
- Support throughout the lifetime of your contract

About Procure Public

With our head office in London and in association with the Aster Group, ProcurePublic is a leading provider of frameworks operating throughout the United Kingdom. Modern, forward-thinking and our mission is clear. We strive to provide the very highest quality service by promoting honest and dependable suppliers for the public sector.

Clients undertake a range of services from £10,000 to £30m and a selection of these can be viewed in our 'who we work with' section. Our clients and suppliers trust in our knowledge, experience and technical expertise. Administering fast and efficient procurement which delivers social and added value gains.

> Our mission is to promote honest and dependable suppliers for the public sector.

2015	90+	200+
Year Established	Frameworks	Suppliers

Permissible Users

Our Nationwide frameworks are accessible by all of the 4896 registered contracting authorities including Housing Associations, ALMOs, Transport Organisations, Utility Providers, Local Authorities, Charities, Universities, Blue Light Services and Health Organisations, across the United Kingdom. To assist with your enquiry we have designed an online checker tool to confirm your organisations' eligibility as listed through The Office of National Statistics (ONS) and as stated in our Contract Notices. The latest ONS publication is July'19. Please refer to our website to use the tool.

Your Institution Name CHECK

What We Do

Delivering PCR compliant projects can be challenging and time-consuming. At ProcurePublic we aim to make it quicker, simpler and more effective.

Organisations across the UK are taking advantage of our unique approach to procurement, from social housing providers and education bodies to local authorities and blue light services.

Our range of over 90 Frameworks connects you with service providers of all sizes.

Frameworks are generally free to access, easy to use and fully compliant with all UK and EU procurement law.

This user guide provides all the information you need to get started, including how you can get in touch with our team

What sets us apart?

With over 40 years of experience in procurement, we understand your challenges and work to deliver the most value possible from your projects.

1. We support our service providers

When it comes to calling-off, we work closely with our framework appointees to ensure an efficient project commencement. Our priority is to actively promote framework appointees as we believe they are crucial to successful contracts.

2. Simplicity

Our unique 4 step calling off process is simple and straightforward.

3. End-to-end support

We will explore your businesses requirements with a dedicated team member via online meetings. Our team are always available to offer ongoing support for the entirety of the contract.

Appointee Details

Contractor Name	Registered Address	Company Number	Lot Rank
Thermoserv Limited	Sterling House 27 Hatchlands Road, Redhill, RH1 6RW, Surrey	01337045	1
Sureserve Compliance South Limited	Norfolk House 13 Southampton Place, London, WC1A 2AJ	05158607	2
Smith And Byford Limited	St George House, Station Approach, Cheam, Sutton, SM2 7AT, Surrey	01074356	3
Robert Heath Heating Limited	Heath House 264 Burlington Road, New Malden, KT3 4NN, Dyfed	01773699	4
Stapletech Limited	Melbury House 34 Southborough Road, Bickley, Bromley, BR1 2EB, Kent	02834522	5
Village Heating Limited	2nd Floor 66 College Road Hygeia House, Harrow, HA1 1BE, Middlesex	03748060	6
BSW Heating Ltd	3 Old Barn Lane Kenley, Surrey, CR8 5AT, Surrey	01047746	7
T Brown Group Limited	Ground Floor Bluebird House Station Road, Leatherhead, KT22 7BA, Surrey	01006630	8

Appointee Details

Contractor Name	Registered Address	Company Number	Lot Rank
Gas Call Services Ltd.	2 Queenslie Court Summerlee Street, Glasgow, G33 4DB, Lanarkshire	SC163066	9
Switch2 Energy Limited	The Waterfront Salts Mill Road, Shipley, BD17 7EZ, West Yorkshire	02409803	10
Oakray Limited	Glasgow Stud Burnt Farm Ride, Enfield, EN2 9DY, Middlesex	01458147	11
OCO Limited	Meersbrook House 15 Essex Road, Dartford, DA1 2AU, Kent	01418006	12